



Earn Your PWCAM Designation

PROFESSIONAL WORKERS' COMPENSATION ACCOUNT MANAGER

| Session # | Session Title | Session Goals & Objectives |
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| 1 | Program Introduction and Overview | In this session participants will receive a program overview as well as the objectives to be accomplished and be introduced to the Workers' Compensation Timeline. In addition, participants will learn several "must do" work comp related activities for every client. |
| 2 | Addressing Challenges Arising out of Workers Compensation Audits | Virtually all workers' compensation audits are incorrect, causing overcharges and headaches to employers. In this session Participants will learn how to address the most common and frequent errors and gain a consistent process to help employers prepare, package and present the perfect audit to the auditor to prevent future overcharges and errors. |
| 3 | Addressing Challenges Arising out of a Mismanaged or Incorrect Workers' Compensation Experience Mod | Some workers' compensation experience mods are incorrect, and most are mismanaged. In this session Participants will learn how to verify the experience mod for accuracy, and address corrections. In addition, strategies for managing the mod will be shared. |
| 4 | Strategies to Help Clients Reduce the Cost and Duration of Employee Injuries | Participants will learn how to assist employers embed business practices that are critical to reducing the cost and duration of claims. |
| 5 | Integrating WorkComp, Group Health, FMLA, COBRA and ADA | Your clients' employees could be at risk of losing their group health benefits when they get injured on the job, leaving your clients at risk for fines, penalties and litigation. In this session participants will learn how to help clients implement a process to eliminate employee and employer this risk. |